



NORTH EASTERN FREE STATE FPA

NE FS FPA

NEFSFPA is a registered Non-profit Company with Registration Nr: 2014/051035/08
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Privacy Policy

We respect your privacy and will take reasonable measures to protect it, as more fully detailed below.

1. What Information is obtained in order to assist Fire Protection Associations with Integrated Wildfire Management as per the mandate provided in the National Veld and Forest Fire Act, Act 101 of 1998 to comply with the provisions of Section 5 of the Act.

5. (1) A fire protection association must at all times—
(a) develop and apply a wildfire management strategy for its area;
(b) provide in the strategy for agreed mechanisms for the co-ordination of actions with adjoining fire protection associations in the event of a fire crossing boundaries;
(c) make rules which bind its members;
(d) identify the geographical conditions that affect the fire danger;
(e) regularly communicate the fire danger rating referred to in sections 9 and 10 to its members;
(f) recruit and train its members in firefighting, management and prevention;
(g) inform its members of equipment and technology available for preventing and fighting wildfires;
(h) provide management services, training and support for communities in their efforts to manage and control wildfires;
(i) supply the Minister at least once every 12 months with statistics about wildfires in its area;
(j) furnish any information requested by the Minister in order to prepare or maintain the fire danger rating system;
(k) exercise the powers and duties referred to in the Act;
(l) appoint a fire protection officer unless a municipality has done so;
(2) Where a municipality or a designated service is a member, the fire protection association must consult with it in the development and application of the strategy;
(3) The Minister may delegate a power or duty to a fire protection association if he or she has consulted with the relevant fire protection association;
(4) The rules contemplated in subsection (1)(c) must provide for—
(a) any matter which may or must be dealt with in terms of this Act;
(b) the minimum standards to be maintained by members in relation to all aspects of wildfire prevention and resources for firefighting.

In addition to the above Fire Protection Associations as Community Based Non-Profit Organisations must ideally comply with the Codes of Good Conduct as required by the NPO Act, Act 71 of 1997.

2. We obtain information about you in the following ways:

a) Information you give us: This includes any information that you provide to us directly, whether through our Platforms or via phone, sms, fax or any other medium, this may include information you give to us:

i. by filling in forms on our Platforms, like when you register as an FPA member or when you subscribe or register to use services on our Platforms;
ii. by posting comments or content on our Platforms;
iii. when you contact us and when you otherwise provide information directly to us.
Information we collect or receive when you use our Platforms, products or services - We collect information when you use our Platforms or services by using cookies, beacons and other technologies. We receive:
i. Log information (for example information about your interactions with our Platforms and other services you use, the content you view and the search queries you submit);
ii. Device information (for example the type of device you're using, how you access our Platforms, your browser or operating system and your Internet Protocol ("IP") address);
iii. Location information (for example, your device's GPS signal and information about nearby WiFi networks and cell towers. We get this information when you use location-enabled services).
Information from third-party sources - We may receive additional information about you that is publicly available through interaction with our Platforms when you choose to connect with social networking services linked to our Platforms.

3. You agree to provide accurate and current information, and not to impersonate or misrepresent any person or entity or falsely state or otherwise misrepresent your affiliation with anyone or anything.

4. Should your personal information change, you must provide us with updates to your personal information as soon as reasonably possible to ensure that your information remains current.

5. Subject to clause 6 below, we will not, without your express consent:

a) use your personal information for any purpose other than as set out below:
i. in relation to performing the duties and providing the services as set out in Section 1 of this policy;
ii. to inform you of training, products or services that is provided by us, our affiliates, partners or vetted suppliers relevant to fulfilling the mandate as set out in Section 1;
iii. to inform you of emergencies, pending weather conditions or any other relevant information that is deemed to be necessary in the broader context of Disaster Management;
iv. to improve services, increase compliance or share knowledge or information that is relevant to maintain compliance as described in Section 1; or
disclose your personal information to any third party other than as set out below:
i. to our employees and/or third party service providers who assist us to interact with you via our Website, email or any other method and thus need to know your personal information in order to assist us to communicate with you promptly and efficiently;
ii. to our, affiliates and/or partners (including their employees and/or third party service providers) in order for them to interact directly with you via email or any other method for purposes of sending you relevant information, warnings, updates or coordinate actions, or other matters related to wildfire and disaster management;
iii. to law enforcement, government officials, fraud detection agencies or other third parties when we believe in good faith that the disclosure of personal information is necessary to prevent physical harm or financial loss, to report or support the investigation into suspected illegal activity, or to investigate violations of these Terms and Conditions;
iv. to relevant government officials, where reporting of incidents, statistics and other data is officially required from us. The shared data will be limited to only what is necessary for minimum reporting compliance requirements;
v. to our service providers (under contract with us) who help with parts of our operations. However, our contracts dictate that these service providers may only use your information in connection with the services they perform for us and not for their own benefit;
vi. to our suppliers in order for them to liaise directly with you regarding any faulty Goods that you may have purchased which requires their involvement; and
vii. to any Third-Party Seller for purposes of sending you an invoice for any Goods purchased from such Third-Party Seller, which disclosed information will be limited to your email address (refer to clause v. above).

6. We are entitled to use or disclose your personal information if such use or disclosure is required in order to comply with any applicable law, subpoena, order of court or legal process served on us, or to protect and defend our rights or property. In the event of a fraudulent online payment, NEFSFPA is entitled to disclose relevant personal information for criminal investigation purposes or in line with any other legal obligation for disclosure of the personal information which may be required of it.

7. We will ensure that all our employees, third party service providers, divisions, affiliates and partners (including their employees and third-party service providers) having access to your personal information are bound by appropriate and legally binding confidentiality obligations in relation to your personal information.

8. We will—

a) treat your personal information as strictly confidential, save where we are entitled to share it as set out in this policy;
b) take appropriate technical and organisational measures to ensure that your personal information is kept secure and is protected against unauthorised or unlawful processing, accidental loss, destruction or damage, alteration, disclosure or access;
c) provide you with access to your personal information to view and/or update personal details;
d) promptly notify you if we become aware of any unauthorised use, disclosure or processing of your personal information;
e) provide you with reasonable evidence of our compliance with our obligations under this policy on reasonable notice and request; and
f) upon your request, promptly return or destroy any and all of your personal information in our possession or control, save for that which we are legally obliged to retain.

9. We will not retain your personal information longer than the period for which it was originally needed, unless we are required by law to do so, or you consent to us retaining such information for a longer period.

10. NEFSFPA undertakes never to sell or make your personal information available to any third party other than as provided for in this policy.

11. While we will do all things reasonably necessary to protect your rights of privacy we cannot guarantee or accept any liability whatsoever for unauthorised or unlawful disclosures of your personal information, whilst in our possession, made by third parties who are not subject to our control, unless such disclosure is as a result of our gross negligence.

12. If you disclose your personal information to a third party, such as an entity which operates a website linked to this Website or anyone other than NEFSFPA, NEFSFPA shall not be liable for any loss or damage, housekeeping arising, suffered by you as a result of the disclosure of such information to the third party. This is because we do not regulate or control how that third party uses your personal information. You should always ensure that you read the privacy policy of any third party.

13. NEFSFPA Platforms and Services in particular our Websites makes use of cookies to automatically collect information and data through the standard operation of the Internet servers. Cookies are small text files a website can use (and which we may use) to recognise repeat users, facilitate the user's on-going access to and use of a website and allow a website to track usage behaviour and compile aggregate data that will allow the website operator to improve the functionality of the website and its content. If you do not disable, you are deemed to consent to our use of information collected using those cookies, subject to the provisions of this clause 13.

14. Changes to these Terms and Conditions

a) NEFSFPA may, in its sole discretion, change any of these Terms and Conditions at any time. It is your responsibility to regularly check these Terms and Conditions and make sure that you are satisfied with the changes. Should you not be satisfied, you must not use NEFSFPA Platforms or Services.

b) Any such change will only apply to your use of NEFSFPA Platforms and Services after the change is displayed on NEFSFPA Platforms. If you use NEFSFPA Platforms or Services after such amended Terms and Conditions have been displayed on any of our platforms, you will be deemed to have accepted such changes.



Increased pressure on land owners and land users to implement effective veld fire management strategies led to a reciprocating increase on FPA's to improve the level of technical service and support offered to members. The increased demand for human and other resources cannot be met by smaller

FPA's in a sustainable manner. The NEFS FPA was formed when it became clear that smaller FPA's is no longer viable. The NEFS FPA covers an area of 1.25 million hectares in the Eastern Thabo Mafutsanyana District in the Free State.

To become a NE FS FPA Member, contact:



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